



**Bouchie Lake Recreation Commission**

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## **GENERAL POLICIES AND FEES – HALL /GROUNDS**

### **POLICY # 2017-001.1**

*Adopted February 22, 2017*

#### **RENTAL REDUCTIONS FOR UNFORESEEN DISRUPTIONS**

**I. RENTAL REDUCTIONS FOR UNFORESEEN FACILITY DISRUPTIONS:** In the event of an unexpected disruption beyond the control of the Commission or the renter that affects renter's use of the hall, a reduction/discount will be considered for the affected renter.

#### **II. POLICY PROCEDURE/IMPLEMENTATION**

- 1.) Once it has been determined that an unforeseen disruption has impacted the renter's use of the facilities, the Facility Manager will bring the matter to the Commission's attention.
- 2.) The Commission will make its determination based on the individual circumstances and the impact it had on the rental experience.

**III. POLICY RATIONALE:** It is difficult to establish a blanket policy as to refund/reduction amount, as no case is going to be exactly alike. While most definitely, a refund/reduction should be considered, the amount will depend on individual circumstances.